



Putting outcomes at
the heart of a risk culture

Putting outcomes at the heart of a risk culture to:

- Deliver exceptional consistency in managing conduct risk
- Build a reputation of strength and fairness
- Evidence cultural change as well as process adherence

A pre-built
online survey
to measure
your risk
culture



i-survey quickly taps your employees' perceptions to establish the:

- degree your business culture is supporting or limiting your risk agenda
- extent your people are engaged with your risk policies
- improvements most needed to produce effective outcomes

“Our ambition is for the Conduct element of culture: that mindsets and incentives will shift to make doing the right thing for consumers the objective that is always considered.” FCA, 2016

“My team think this attention to their opinion is really special. The outcomes are sure to bring competitive advantage for our whole business”

Senior Leader - 1000 employee FTSE subsidiary

Key features of i-survey – built to ensure the right outcomes:

Expertly built by a company that truly understands how financial sector businesses work – customised for you

Questions measure what works consistently, and what doesn't – linking to conduct risk, compliance and your customer outcomes

Completely anonymous feedback – employees openly share their views and ideas using ratings and freetext

Takes just 8 minutes for each employee to respond

Professional results presentations (pdf)

Strengths and improvement actions are easily identified – analysis and full insights briefing included

Pricing depends upon business size and customisation, and can be as little as £2500 + vat for a modest scale trial

How i-survey is different – quick, easy, flexible, personal:

Full set-up included, secure and simple web-screens

Track response levels securely 24/7

Executive briefing and pre-analysed reports at company and team level

Identifies areas of best practice and key risks

Leaders can see whether their teams are aligned with them

Additional options after you have evaluated initial results

Expert support available to guide action planning process

Quickly trialled then customised for wider use

“The impact on our working culture has been simply breath-taking - I've turned from biggest cynic into biggest advocate”

CEO - 6000 employee FTSE business - Financial Services Sector

“Learnership represent everything in a business partnership: quality, integrity and value, delivering a tool that immediately improved our client's business”

Business consultant - 25 years experience in Financial Services Sector